



'Harnessing the magic of horses to change lives'

VOLUNTEER JOB DESCRIPTION – CLIENT AND HORSE SERVICES

DESCRIPTION: To interact with and work alongside horses, ponies and clients while under the direct supervision of the instructor. To be able to provide emotional and/or hands-on supportive care to the clients as directed by the riding instructor. Clients are of various ages and sizes with various special needs and enrolled in one of the following programs; adaptive riding, hippotherapy, equine facilitated learning, or personal development.

HART goals related to this volunteer position: Be part of the 'team' of client, volunteers and horses functioning appropriately in a safe environment while challenging the client to grow and learn. Also, to ensure that each member, guest, volunteer and visitor receives the highest caliber of service in a totally non-discriminating, safe and caring environment.

REQUIREMENTS: This volunteer position requires a person to be able to work independently in a fast-paced, multi-tasking environment, with large, often unpredictable animals, while maintaining and projecting a sense of calm. The volunteer must be able to control and handle large horses without assistance and while ensuring the safety of the client. The work of this position is often carried out in extreme weather conditions including sun, heat, rain and cold temperatures. This job requires heavy lifting, twisting, stooping, reaching and constant walking for several hours per day in dusty and uneven terrain. This position often requires the volunteer to groom, tack-up or lead the therapy horses in preparation for a session, but only after the volunteer has received proper training. These duties are essential and necessary to the core operations of HART.

EQUAL OPPORTUNITY STATEMENT: It is our policy to seek qualified persons and provide equal opportunity for the advancement of team members and to administer all of our HART policies in a manner that will not discriminate against any person because of race, color, religion, gender, age, marital status, military status, national origin, citizenship status, disability, or status as a disabled veteran or veteran of the Vietnam era or any other legally protected status unless it is a bona fide occupational reason necessary to the operation of our business. HART will make reasonable accommodation in the application process, if needed. This volunteer member application does not constitute an employment contract. I have had an opportunity to have my questions about this statement's content and intent answered and I understand its terms.